

# PLANNING YOUR VISIT TO KINGSTON CITY HALL

When attending an event at Kingston City Hall, we want to ensure your experience is enjoyable, so below are some things you may already know; a few pre-emptive answers to those frequently asked questions to help you plan your visit:



## GETTING TO KINGSTON CITY HALL

Kingston City Hall is located at 985 Nepean Hwy, Moorabbin (next door to Kingston Arts Centre on the corner of South Rd & Nepean Hwy). Melways Ref 77 D5.

**By Car:** Access to Kingston City Hall car park is via the service road on Nepean Hwy in front of the main building. Turn left into the car park next to Kingston City Hall.

Patrons attending an event at Kingston City Hall are entitled to park in the car park underneath the Hall, which can be accessed via the sliplane on Nepean Hwy.

You will see that all parking bays are marked "permit only". Please do not park in the disabled parking spaces unless you have a disabled permit. Patrons should report to the Ticket Office on arrival, present their tickets and obtain a temporary parking permit, valid for the duration of the show you are attending. This permit should be placed on the dashboard of your car. On certain dates, our car park will not be patrolled and you will not require a permit, so please check with staff upon arrival.

Parking spaces in our car park are limited, so we cannot always guarantee that a space will be available. For this reason, we advise that you arrive early in case you have to park a short walk from the venue!

**By Train or Bus:** Moorabbin Railway Station is on the Frankston train line and is only 100 metres from KCH. The 823 and 825 bus routes stop directly outside Moorabbin Railway Station. The 811 and 812 routes stop along South Rd, just before Nepean Hwy, next to Kingston Arts Centre.

**By Taxi:** There is a taxi rank outside Moorabbin Railway Station.

**FACILITIES:** There is a lift on the ground floor for wheelchairs and prams and toilets (including wheelchair accessible cubicles) and baby change area on Level 1. We can also accommodate wheelchairs and walking frames on the ends of aisles in the Hall. Please speak to Ticket Office staff if you have any special requirements.

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**TICKET OFFICE:** When attending a show at Kingston City Hall, tickets can be purchased or collected from Kingston Arts' central Ticket Office, located on the ground floor of the venue. The Ticket Office will usually open one hour prior to the start time of a performance.

**TICKETS:** A valid ticket is required to attend a performance in the Grand Hall or Banquet Room.

**PLEASE ARRIVE ON TIME:** To minimise disturbances, late arrivals may not be permitted entry until the first available opportunity during the performance.

**FOOD AND REFRESHMENTS:** Availability of food and drink will vary from show to show, so please enquire with a staff member when booking about the performance you are attending.

**Afternoon tea:** Prior to matinee shows in the Kingston Concert Series, afternoon tea is served from the Banquet Room on Level 2, one hour prior to the starting time of a performance and self-serve tea & coffee will also be made available. This service is made possible thanks to our sponsor Truly Scrumptious. A gold coin donation is appreciated.

**B.Y.O. platters:** For shows held in the Banquet Room in cabaret style, patrons are invited to bring their own platters or picnics, but ask that you be mindful of fellow audience members and performers by remembering not to bring food that is hot, aromatic or noisy. We cannot provide facilities for heating food at the venue. All drinks (alcoholic or otherwise) must be purchased from our bar, which will open one hour prior to the starting time of a performance.

**WHILE YOU ARE HERE:** Gallery spaces G1 and G2 are located on the ground floor of Kingston Arts Centre, next door to the Kingston City Hall. G1 and G2 promote artistic excellence and innovation with diverse and thought provoking exhibitions of both professional and early-career artists. During your visit, feel free to take in the current exhibitions. Admission free. Gallery hours: Mon-Fri 9am-5.30pm, Sat 12.30-5.30pm.

**GOT A QUESTION?** Call our friendly Ticket Office staff on 9556 4440, Monday to Friday 9.00am–5.00pm. Phone: 9556 4440 | Email: [arts@kingston.vic.gov.au](mailto:arts@kingston.vic.gov.au)

**BE THE FIRST TO KNOW THE LATEST:** Don't miss out on our latest news – join our free mailing list at [www.kingstonarts.com.au](http://www.kingstonarts.com.au) or to go behind the scenes with Kingston Arts, find us on Facebook at [www.facebook.com/kingstonartsAU](http://www.facebook.com/kingstonartsAU)